**ADITYA DAVE**

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**summary**

Information Systems Engineering Co-op student and machine learning enthusiast with strong programming, communication, and adaptability skills, bringing a proactive and detail-oriented approach to problem-solving and teamwork.

**technical skills**

* Programming Languages: C, C++, Java, C#, Python, Swift
* Machine Learning & AI: AWS, YOLOv8, OpenCV, TensorFlow, Scikit-Learn
* Data Analysis Tools: Word, Excel, PowerPoint, Visio, Power BI, Intune
* Operating Systems: Windows Server/Desktop, Linux scripting/command-line
* UX/UI Design: Figma, Adobe XD
* Web Development: HTML, CSS, JavaScript, PHP, SQL, Angular, JQL
* Cloud computing/networking: AWS, Azure, Wireshark, Cisco packet tracer, Cisco routers, switches, Ethernet, and Cisco switch configuration using ForeScout and Zabbix.
* DevOps & Tools: Git, Docker, Jenkins
* Project Management Tools: Jira and Agile methodologies

**EXPERIENCE**

**Technical Support Engineer** Sept 2024 – Aug 2025

TRADER Corporation, Ontario, Canada

* Provided technical support, resolving hardware, software, and network issues. Managed tickets via Jira, Azure, and Microsoft Exchange, achieving a 90% resolution rate and minimizing downtime.
* Ticket automation creation in Jira, reducing manual entry time by 40% and manpower needs by 20%.
* Delivered customer service with a focus on satisfaction and hardware upgrades. Used Azure Admin and Active Directory for user creation and updates.

**Network System Administrator**  Jan 2024 – Apr 2024

Life Labs, Mississauga, ON

* Worked on Cisco switch configuration and replacement project.
* Monitored performance, increasing efficiency by 20% and reducing downtime by 30%.
* Provided technical support, solving tickets and resolving 95% of issues promptly.

**Student Ambassador** Sep 2024 – Apr 2025

Sheridan College, Oakville

* Represented Sheridan College at events, boosting student engagement and outreach by 30%.
* Led campus tours for prospective students, delivering insights that enhanced enrollment interest and trust.
* Coordinated with staff and faculty to plan and execute 10+ successful campus events.
* Provided frontline support, resolving student inquiries and promoting a welcoming campus environment.

**academic projects**

* **Fitness Application (Java with Screen Builder)**.
* Developed a fitness app with Java and screen builder, showcasing proficiency in Java programming and UI design, and prioritizing user experience.
* Implemented interactive features for enhanced user engagement, creating a practical and dynamic fitness-tracking solution.
* **Application Tracking System (Figma)**
* Created an app tracking system with strong UI/UX design using Figma, showcasing expertise in both design principles and Figma skills.
* Optimized app design focusing on intuitive navigation and accessibility; boosted user engagement metrics by 30% and decreased onboarding time by 20%.
* **AWS Lab Assignments**: EC2, S3, CORS policy, resulting in a 20% reduction in cloud costs.

**education & Certifications**

**Information Systems Engineering Advanced Diploma (Co-op)** Jan 2023 - Dec 2025

Sheridan College, Oakville

* CGPA- 3.23/4.00

**Certifications:**

* AWS AI Practitioner
* Google Analytics
* C, C++, Basic Machine Learning